

# Terms and Conditions for Connected Hearts Therapy

## Welcome to Connected Hearts Therapy!

These Terms and Conditions ("Terms") govern your use of this website (the "Website"), which is operated by Connected Hearts Therapy (ABN: 85 302 938 106). Connected Hearts Therapy is an Associate Play Therapist registered with the Play Therapy Practitioners Association Australia (PTPA) and a fully registered teacher with the Victorian Institutes of Teaching (VIT). Our office is located at Suite 3, 1579 Burwood Highway, Tecoma, Victoria, Australia. You can reach us by phone at 0418205714 or by email at [connected.heartstherapy@outlook.com](mailto:connected.heartstherapy@outlook.com).

**Please read these Terms carefully before using the Website.** By accessing or using the Website, you agree to be bound by these Terms. If you disagree with any part of the Terms, then you may not access or use the Website.

## 1. Commitment to Australian Privacy Principles (APPs):

Connected Hearts Therapy is committed to protecting the privacy of your personal information in accordance with the Australian Privacy Principles (APPs) outlined in the Privacy Act 1988 (Cth). Please refer to our separate Privacy Policy for details on how we collect and use this information. You can access the Privacy Policy at [www.connectedheartstherapy.com.au](http://www.connectedheartstherapy.com.au)

## 2. Disclaimer

The information contained on this website, including the blog and services menu, is for informational and educational purposes only. It is not intended to be a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your qualified healthcare provider with any questions you may have regarding a child's mental health or a specific condition.

**However**, Connected Hearts Therapy is an Associate Play Therapist registered with the Play Therapy Practitioners Association Australia (PTPA). The information provided may be helpful in understanding play therapy and its potential benefits.

## 3. Services

Connected Hearts Therapy offers resources such as parent tips, play therapy resource guides, and other materials to support parents and carers on their journeys. These resources are for informational purposes only and do not constitute personalized and tailored advice from healthcare professionals.

## 4. Use of the Website

You may use the Website for your personal and non-commercial use only. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license,

create derivative works from, transfer, or sell any information, software, products, or services obtained from the Website.

## **5. Intellectual Property**

The content of the Website, including the text, graphics, logos, images, and other materials ("Content") is protected by copyright, trademarks, and other intellectual property laws. You may not use any Content without the express written permission of Connected Hearts Therapy.

## **6. Links to Third-Party Websites**

The Website may contain links to third-party websites. These links are provided for your convenience only and do not constitute an endorsement by Connected Hearts Therapy of the content of such websites. You are solely responsible for investigating and evaluating the accuracy and completeness of information provided on any third-party website.

## **7. User Generated Content**

- You are responsible for any content you post on the Website ("UGC"). You agree not to post UGC that is defamatory, abusive, hateful, obscene, or that violates any intellectual property rights. You also agree not to post UGC that promotes or incites violence or illegal activity.
- Connected Hearts Therapy reserves the right to remove any UGC that we deem to be in violation of these Terms.

## **8. Downloadable Resources**

The downloadable resources available on this Website (the "Resources") are the intellectual property of Connected Hearts Therapy. The Resources are for your personal and non-commercial use only. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any Resource without the express written permission of Connected Hearts Therapy.

## **9. Termination**

Connected Hearts Therapy may terminate your access to the Website at any time, without notice or reason.

## **10. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the State of Victoria, Australia.

## **11. Entire Agreement**

These Terms constitute the entire agreement between you and Connected Hearts Therapy regarding your use of the Website.

## **12. Changes to the Terms**

Connected Hearts Therapy may revise these Terms at any time by updating this posting. You are bound by any revisions and should therefore periodically visit this page to review the current Terms.

## **13. Contact Us**

If you have any questions about these Terms, please contact Connected Hearts Therapy at [connected.heartstherapy@outlook.com](mailto:connected.heartstherapy@outlook.com).